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OFFICE OF THE CLERK OF THE CIRCUIT COURT OF COOK COUNTY

July 20, 2017

Shanti Brien and Christy H. Chandler Daylight Justice

Dear Christy and Shanti:

It was a pleasure working with you on the presentation of the two days of Implicit Bias training conducted for the staff of the Office of the Clerk of the Circuit Court of Cook County, May 23-24 2017. The training was just what we were looking for; I especially appreciate the time you provided beforehand to listen to our needs, and understand the nature of our agency and how we operate. I commend you on customizing the presentation and following-up with us afterward to confirm that our needs were met.

Your engaging style and creative interactive style, which had us "connecting" in a significant way, really set the tone for successful staff development sessions. The training activities you presented helped us gain expanded understanding about how implicit bias affects us all.

I wish you continued success in your worthwhile endeavor of helping justice agencies reinforce the ideal of treating all court users with fairness, respect and dignity.

Sincerely,

Dorothy Brown

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Clerk of the Circuit Court of Cook County